

B16

Route Guide & Hazard Awareness



**BEXLEYHEATH - WELLING - FALCONWOOD STATION
ELTHAM HIGH STREET - RYAN CLOSE - MOORHEAD WAY**

GoAhead
LONDON

ABOUT B16

SERVICE INFORMATION

CHANGEOVER | BEXLEYHEATH BUS GARAGE

Changeovers will take place at Bexleyheath bus garage.

Always communicate in advance with iBus if you are late for any reason.



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route B16 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE B16 | CURTAILMENT ABBREVIATIONS:

KID Kidbrooke, Moorehead Way

RC Ryan Close

EGN Eltham Green

ESTN Eltham Station

FSN Falconwood Station

FWD Falconwood

WEL Nags Head Lane

BSC Bexleyheath Shop Ctr

BG Bexleyheath Bus Garage

FACILITIES | THROUGHOUT THE ROUTE

- **Bexleyheath bus garage.** Canteen and toilet facilities available
- **Yorkshire Grey roundabout.** McDonald's (towards Kidbrooke)
- **Welling.** McDonald's (towards Bexleyheath)

If you urgently need to use the following interim facility, please inform iBus first.

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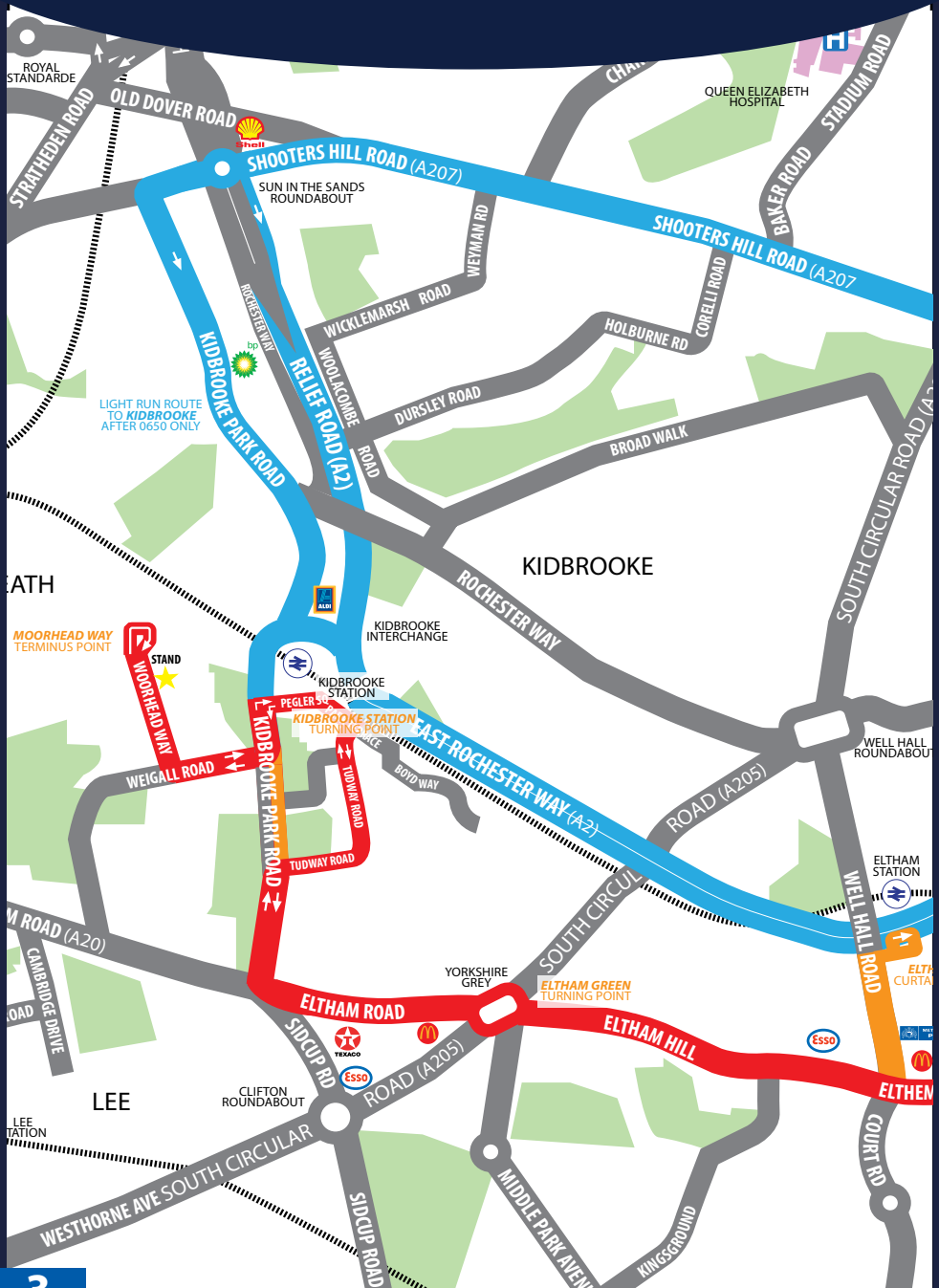
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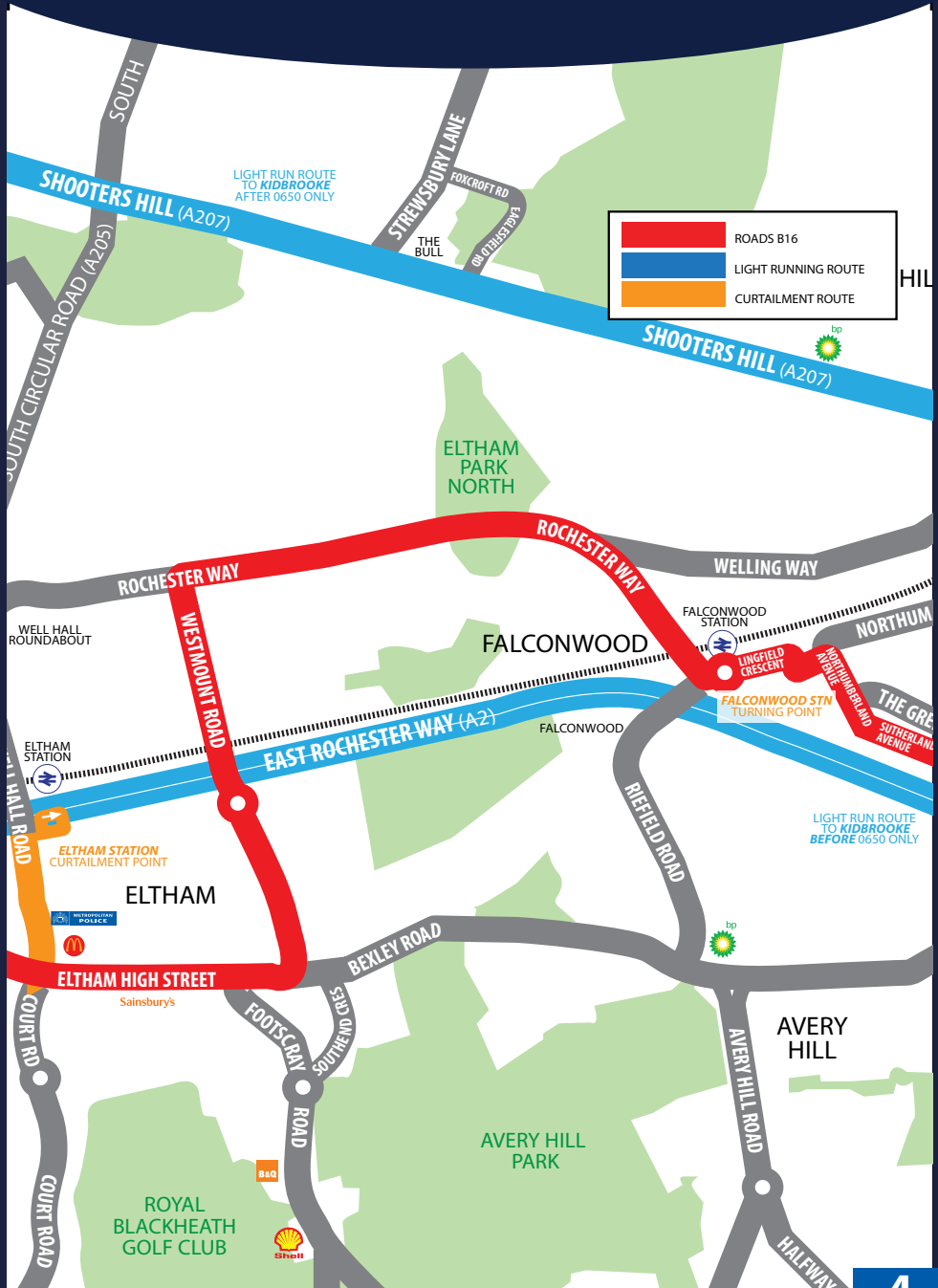
ROUTE B16 MAP


MOOREHEAD WAY AND ELTHAM HIGH STREET



ROUTE B16 MAP

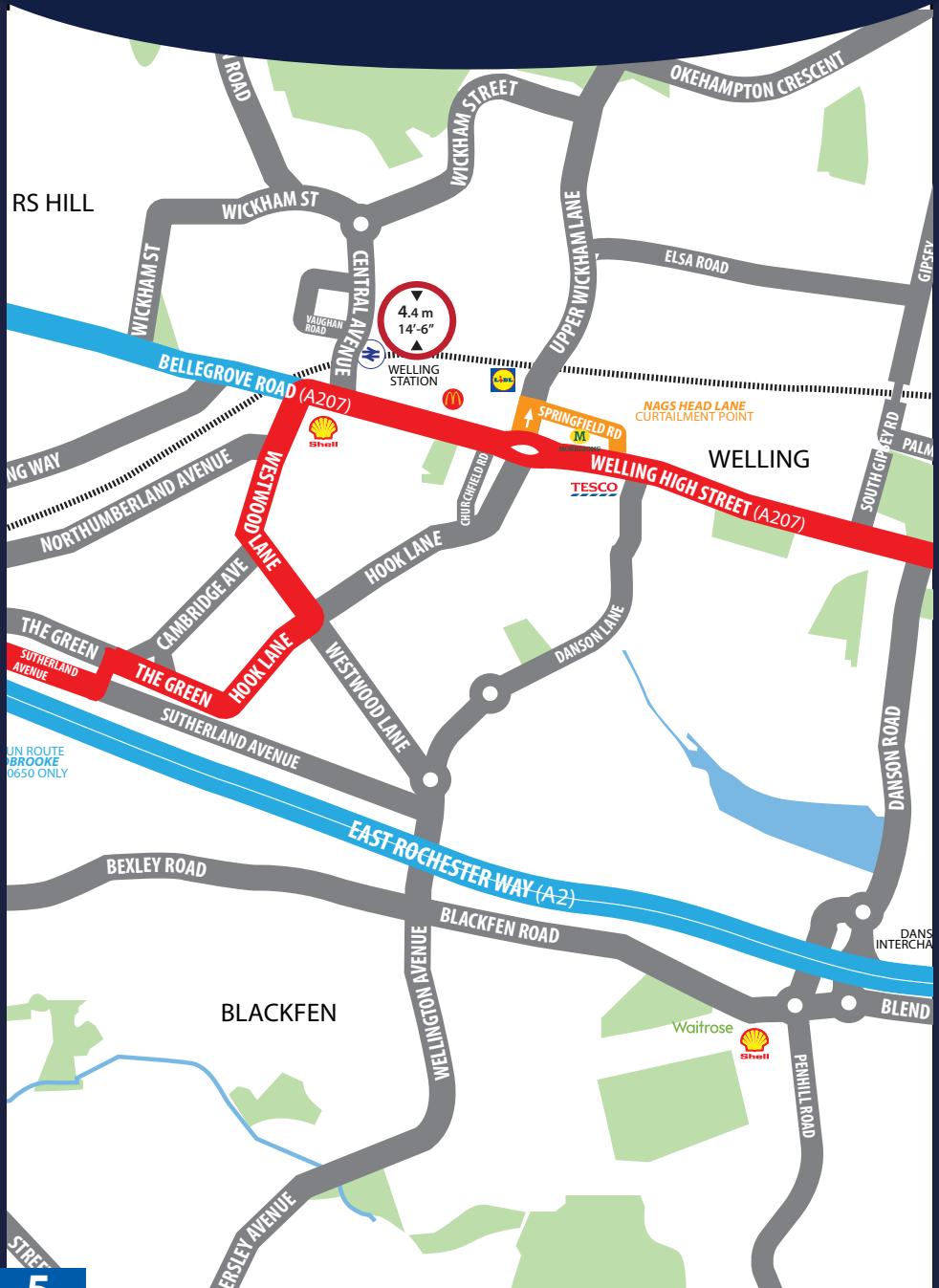
MOOREHEAD WAY AND ELTHAM HIGH STREET



	ROADS B16
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE

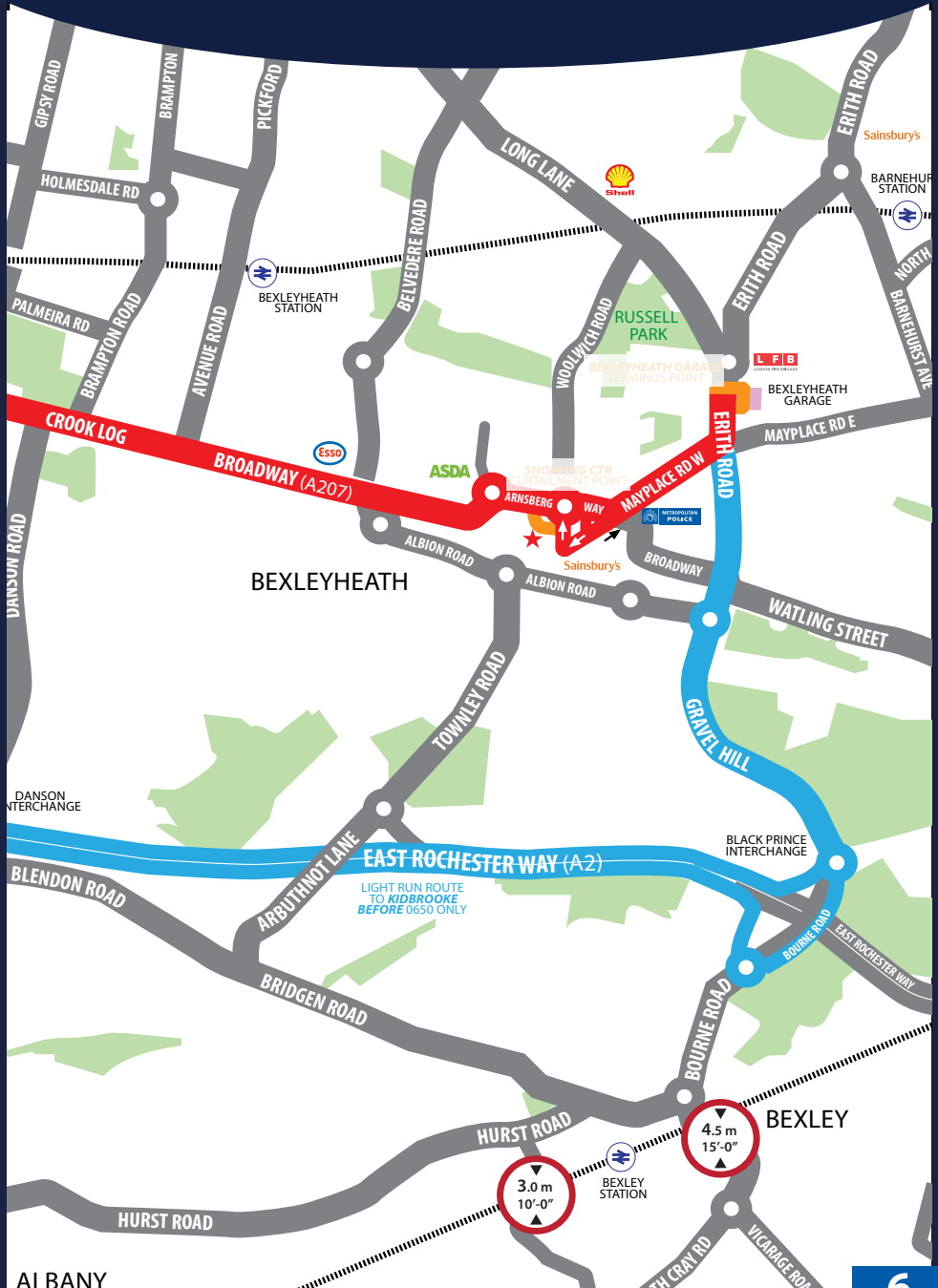
ROUTE B16 MAP

FALCONWOOD AND CROOK LOG



ROUTE B16 MAP

CROOK LOG AND BEXLEYHEATH



ALBANY

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO MOOREHEAD WAY WINGFIELD SCHOOL (BEFORE 0630)

From **Bexleyheath garage**, turn left onto Erith Road **A220**
At roundabout, continue ahead onto Gravel Hill **A220**
At roundabout, continue ahead onto Bourne Road **A220**
At roundabout, take 2nd exit onto Southwold Road **A220**
Use slip road to enter onto East Rochester Way **A2** (*London bound*)
Continue onto Rochester Way Relief Road **A2** (*London bound*)
Exit Kidbrooke slip road onto Kidbrooke Park Road **A2213**
Turn right onto Weigall Road
Turn right onto Moorhead Way
Use turning point at end of Moorhead Way to **stand**

TO MOOREHEAD WAY WINGFIELD SCHOOL (AFTER 0630)

From **Bexleyheath garage**, use line-of-route until Welling Station **A207**
Continue onto Bellegrave Road **A207** (*London bound*)
Continue onto Shooters Hill **A207** (*London bound*)
Continue onto Shooters Hill Road to Sun in the Sands roundabout **A207**
At traffic light, turn left onto Kidbrooke Park Road **A2213**
At traffic light, turn right onto Kidbrooke Park Road **A2213**
Turn right onto Weigall Road and turn right onto Moorhead Way
Use turning point at end of Moorhead Way to **stand**

FROM MOOREHEAD WAY WINGFIELD SCHOOL

At **stand**, continue ahead on Moorhead Way
Turn left onto Weigall Road
Turn left onto Kidbrooke Park Road **A2213**
Use slip road to enter Rochester Way Relief Road **A2** (*London bound*)
Take slip road and exit towards Sun-in-the-Sands roundabout
Take 4th exit back onto Rochester Way Relief Road **A2** (*Kent bound*)
Take slip road and exit onto Bourne Road **A220**
At roundabout, take 1st exit onto Gravel Hill **A220**
At 2nd roundabout, take 2nd exit onto Gravel Hill **A220**
At traffic light, continue onto Erith Road and **Bexleyheath garage**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO MOOREHEAD WAY WINGFIELD SCHOOL

- At **stand**, continue ahead on Erith Road **A220**
- At traffic light, turn right onto Mayplace Road West **A221**
- Follow the road right onto Arnsberg Way **A221**
- Turn left onto Geddes Place (*buses only*)
- Turn right onto Market Place
- Follow the road right onto Friswell Place
- At roundabout, take 1st exit onto Arnsberg Way **A221**
- At 2nd roundabout, take 1st exit onto Arnsberg Way **A221**
- Follow the road right onto Broadway
- Continue ahead onto Crook Log **A207**
- At traffic light, continue onto Park View Road **A207**
- At traffic light, continue onto Welling High Street **A207**
- Continue ahead onto Bellegrove Road **A207**
- At traffic light, turn left onto Westwood Lane (*before Welling Bridge*)
- At traffic light, turn right onto Hook Lane
- Turn right onto The Green and turn left onto Buckingham Avenue
- At junction, turn right onto Sutherland Avenue
- Continue ahead onto Northumberland Avenue
- Turn left onto Millbrook Avenue
- At junction, turn right onto Lingfield Crescent
- At roundabout, take 2nd exit onto Lingfield Crescent
- At junction, turn right onto Rochester Way
- At traffic light, turn left onto Westmount Road
- At roundabout, take 2nd exit onto Westmount Road
- At traffic light, turn right onto Eltham High Street **A210**
- At traffic light, continue ahead Eltham High Street and Eltham Hill **A210**
- At Yorkshire Grey roundabout, take 3rd exit onto Eltham Road **A210**
- At traffic light, turn right onto Kidbrooke Park Road **A2213**
- Turn right onto Tudway Road
- At junction, turn left onto Park Terrace
- Follow road ahead onto plowden Road
- Follow road ahead onto Pegler Square
- At junction, turn Left onto Kidbrooke Park Road **A2213**
- Turn left onto Weigall Road and turn right onto Moorehead Way
- Use turning circle on Moorehead Way to **stand**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO BEXLEYHEATH BUS GARAGE

- At **stand**, continue ahead on Moorehead Way
- Turn left onto Weigall Road
- At junction, turn left onto Kidbrooke Park Road **A2213**
- At traffic light, turn right onto Pegler Square
- Follow road ahead onto Plowden road
- Turn right, onto Tudway Road
- Follow road right onto Tudway Road
- At junction, turn left onto Kidbrooke Park Road **A2213**
- At traffic light, turn left onto Eltham Road **A210**
- At Yorkshire Grey roundabout, take 2nd exit onto Eltham Hill **A210**
- Continue ahead onto Eltham High Street **A210**
- At traffic light, turn left onto Westmount Road
- At roundabout, take 2nd exit onto Westmount Road
- At traffic light, turn right onto Rochester Way **A235**
- Turn left onto Lingfield Crescent and turn left onto Millbrook Avenue
- At junction, turn right onto Northumberland Avenue
- Continue ahead onto Sutherland Avenue
- Turn left onto Buckingham Avenue
- Turn right onto The Green
- At junction, turn left onto Hook Lane
- At traffic light, turn left onto Westwood Lane
- At traffic light, turn right onto Welling High Street **A207**
- At traffic light, continue onto Park View Road **A207**
- Continue ahead onto Crook Log **A207**
- Continue ahead onto Broadway **A207**
- Follow the road left onto Arnsberg Way **A221**
- At mini roundabout, take 2nd exit onto Arnsberg Way **A221**
- At 2nd mini roundabout, take 2nd exit onto Arnsberg Way **A221**
- Turn right onto Geddes Place (*buses only*)
- At junction, turn left onto Mayplace Road West **A221**
- At traffic light, turn left onto Erith Road **A220**
- Enter bus garage on right to **stand**

KIDBROOKE

TERMINUS POINT

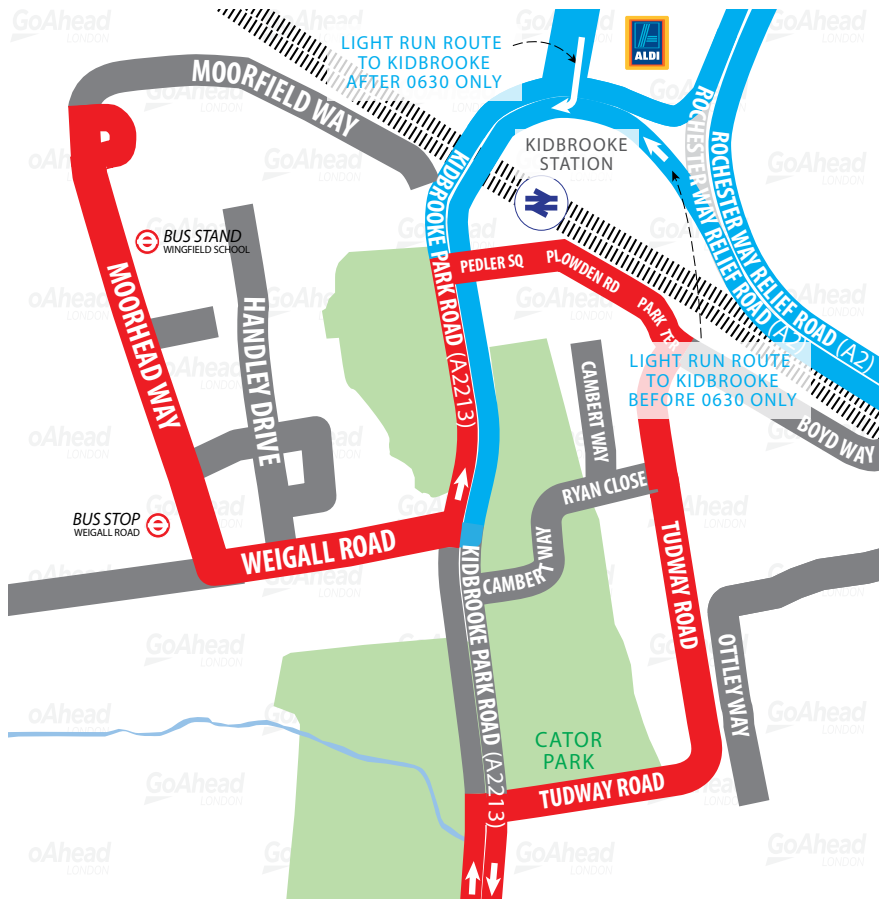
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Bexleyheath. Proceed from Moorhead Way direct to stand.
Set down on Moorhead Way at **BUS STOP WINGFIELD SCHOOL**.

Towards Bexleyheath. Depart Moorhead Way.
Pick up on Moorhead Way at **BUS STOP V**.

Stand created for route B16 in Moorhead Way. No more than 1 bus on Route B16 should be scheduled to stand at any one time.

Blind display: **KIDBROOKE**.



KIDBROOKE STATION

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Bexleyheath. Proceed from Park Terrace, Plowden Road, Pegler Square, Kidbrooke Park Road.

Set down on Park Terrace at **BUS STOP V**.

Towards Bexleyheath. Depart via Kidbrooke Park Road.

Pick up on Kidbrooke Park Road at **BUS STOP KIDBROOKE PARK ROAD/TUDWAY ROAD**.

Turning point only - buses must not stand.

Blind display: **KIDBROOKE, RYAN CLOSE.**



ELTHAM GREEN

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Bexleyheath. Proceed from Eltham Hill via Yorkshire Grey Roundabout. Set down on Eltham Hill at **BUS STOP WE**.

Towards Bexleyheath. Depart to Eltham Hill.
Pick up on Eltham Hill at **BUS STOP EK**.

Turning point only - buses must not stand.

Blind display: **ELTHAM GREEN**.



ELTHAM STATION

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

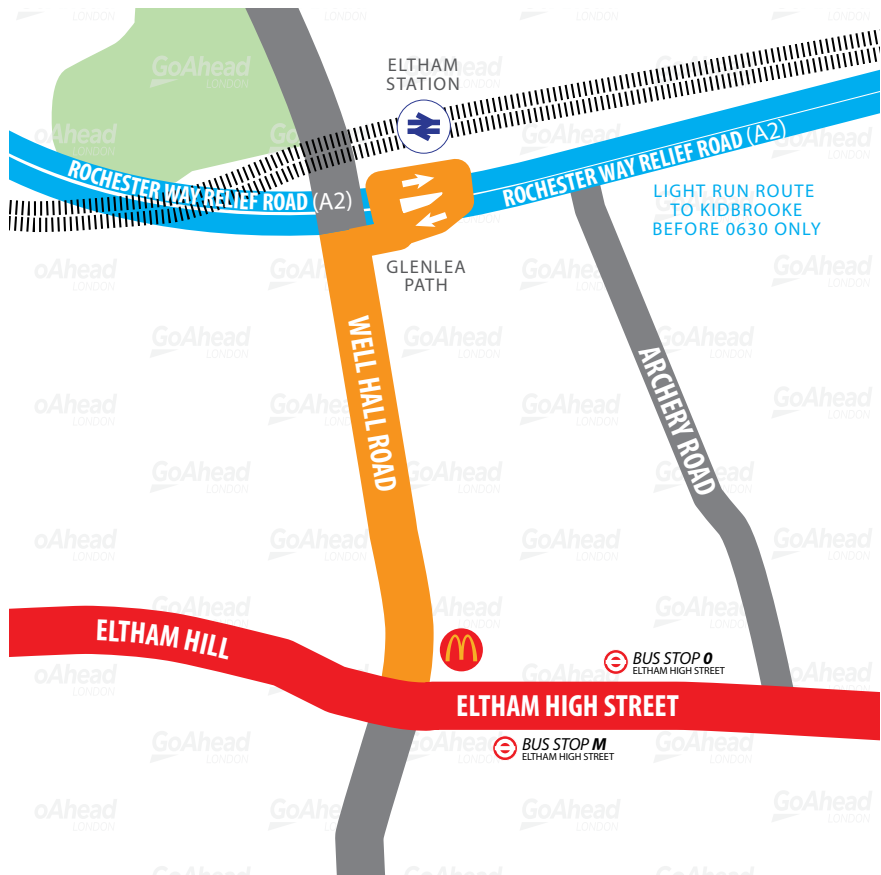
From Bexleyheath. Proceed from Eltham High Street via Well Hall Road and Eltham Bus Station to stand.

Set down on Eltham High Street at **BUS STOP M**.

Towards Bexleyheath. Depart via Eltham Bus Station and Well Hall Road to Eltham High Street. Pick up on Eltham High Street at **BUS STOP O**.

Private stand for up to 9 buses in bus station adjacent to Eltham Station on east side of Well Hall Road, facing west in centre parking area.

Blind display: **ELTHAM HIGH STREET.**



FALCONWOOD STATION

TURNING POINT

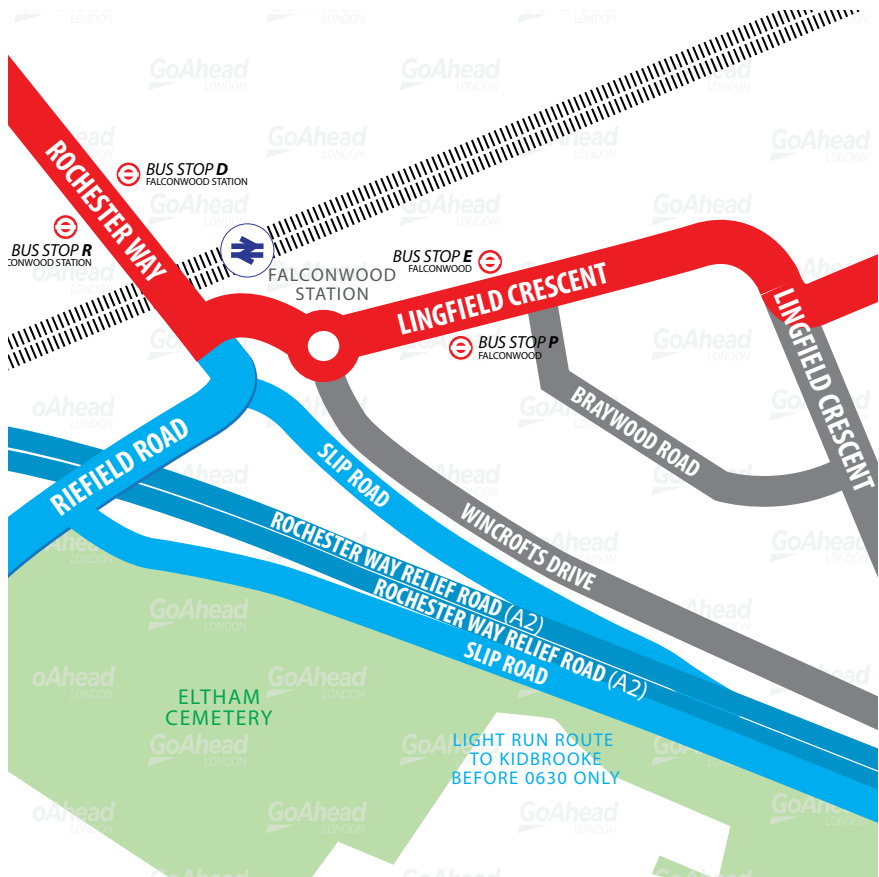
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

This is for single curtailment use only.

Drop off and pick up will either be in Rochester Way or Lingfield Crescent as required by iBus. Confirm the light run route with iBus beforehand.

Please work to instruction and be guided by your iBus Controller if this curtailment is to be used.

Blind display: *FALCONWOOD STATION.*



WELLING

CURTALMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

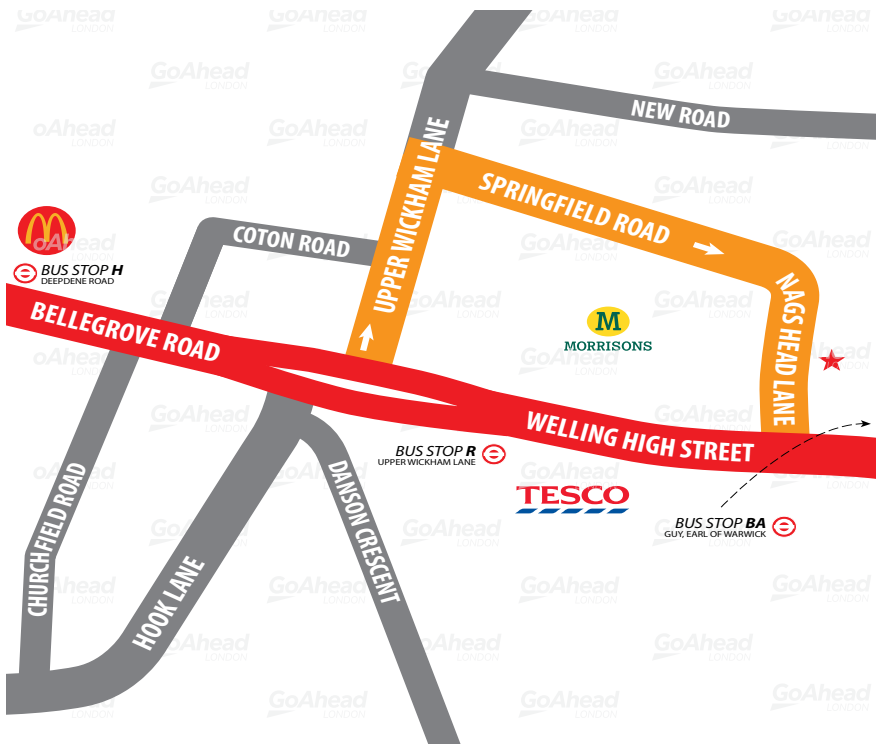
From Bexleyheath. Proceed from Welling High Street via Upper Wickham Lane and Nag's Head Lane to stand.
Set down in Welling High Street at **BUS STOP R**.

Towards Bexleyheath. Depart via Nag's Head Lane and Welling High Street to Park View Road. Pick up in Park View Road at **BUS STOP BA**.

From Moorhead Way. Proceed from Bellegrove Road via Upper Wickham Lane and Nag's Head Lane to stand. Set down in Bellegrove Road at **BUS STOP H**.

Towards Moorhead Way. Depart via Nag's Head Lane to Welling High Street.
Pick up on Welling High Street at **BUS STOP R**.

Public stand for two buses on east side of Nags Head Lane.
Blind display: WELLING CORNER.



BEXLEYHEATH

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Moorhead Way. Proceed from Bexleyheath Broadway via Arnsberg Way and Friswell Place Bus Stand to stand. Set down on Bexleyheath Broadway at **BUS STOP B**.

Towards Moorhead Way. Depart via Friswell Place Bus Stand, Friswell Place, Arnsberg Way and Geddes Pl to Market Pl. Pick up on Market Pl at **BUS STOP M**.

Private stand for five buses in marked bays in parking area on south side of Arnsberg Way west of junction with Friswell Place.

Blind display: **BEXLEYHEATH SHOPPING CENTRE.**



BEXLEYHEATH

TERMINUS POINT

From Moorhead Way. Proceed from Erith Road direct to stand.
Set down in Bexleyheath Bus Garage Forecourt.

Towards Moorhead Way. Depart via Bexleyheath Bus Garage Forecourt to Erith Road. Pick up on Erith Road at **BUS STOP NW**.

Stand created within section of alighting point stop space outside Bexleyheath Garage. No more than 1 bus on Route B16 should be scheduled to stand at any one time.

Blind display: **BEXLEYHEATH GARAGE.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CARE AND CAUTION | BEXLEYHEATH BUS GARAGE

Entry to Erith Road. Care to be taken pulling out onto road.

NEARSIDE | FRISWELL PLACE BUS STAND

Attention to nearside, vehicles and buses joining the road.

PEDESTRIAN MOVEMENTS | MARKET PLACE SHOPPING CTR

Lower speed and look out for pedestrians, delivery vehicles and other buses.

SHARED SPACE SCHEME | BROADWAY

Buses and pedestrians. Drivers unfamiliar with road markings requires extra care and caution. Good observation required. Look out for pedestrians and other road users travelling from offside and nearside.

JUNCTION/LEFT FILTER LANE | CROOK LOG

Be aware of vehicles on the inside.

PARK ENTRY | DANSON PARK

Busy area when events are planned. Watch out for traffic and pedestrians.

SHOPPING AREA/PARKED CARS | WELLING HIGH STREET

Look out for pedestrians, delivery vehicles and other buses.

JUNCTION/LEFT FILTER LANE | BELLEGROVE ROAD

Junction with Westwood Lane. Look right for stationary traffic.

PARKED CARS/SPEED BUMPS | THE GREEN FALCONWOOD

Care to be taken. Keep speed to a minimum. School children/play area. Care and caution, watch out for children crossing the road unexpectedly.

PARKED CARS/SPEED BUMPS | SUNDERLAND AVE

Care to be taken. Keep speed to a minimum.

VARIOUS HAZARDS | BUCKINGHAM AVE / MILLBROOK AVE

Encroaching opposite side of carriageway on entrance to Westwood Lane. Care to be taken, keep speed to a minimum, look out for oncoming vehicles

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



SCHOOL AND TRAIN STATION | LINGFIELD CRESCENT

Look out for pedestrians, cyclists and parked cars specially at peak times.

LOW TREES | ROCHESTER WAY

When using a double decker, reduce speed and keep central on the carriageway, when practical keeping a reasonable and safe distance from kerb line.

PARKED CARS/SPEED BUMPS | WESTMOUNT ROAD

Mini roundabout. Care to be taken and keep speed to a minimum.

REGENERATION PROJECT | ELTHAM HIGH STREET

Bus, pedestrians and cycle lane. Be aware of vehicles entering and leaving parking spaces due to volume of traffic. Care and caution when approaching bus stop cage, allowing enough room to pull out. Do not serve the bus stop until you have entered the bus cage, look out for pedestrians and cyclists on the nearside and offside. Lower your speed, 20 mph speed limit.

SCHOOL AND PARKED CARS | ELTHAM HILL

Be aware of pedestrians crossing the road, not at designated crossing points.

SPEED BUMPS | YORKSHIRE GREY ROUNDABOUT

Roundabout can be congested at peak times. Lower speed and using the central line when proceeding around, giving clear indication on intending exit, making good use of mirrors.

SPEED BUMPS | WEIGALL ROAD

Care to be taken, keep speed to a minimum.

LOW TREES | KIDBROOKE PARK ROAD

When using a double decker vehicle, reduce speed and keep central on the carriageway, keeping away from kerb line.

SPEED RESTRICTION/SPEED BUMPS | TUDWAY ROAD

Drivers to observe 20 mph speed limit. Keep speed to a minimum.

BUS STAND AND BUS STOP | WINGFIELD SCHOOL

Bus stand is the first and last bus stop. Park in cage and switch engines off.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distraacted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault